SEYCHELLES

VISITOR TRAVEL ADVISORY

MINISTRY OF TOURISM, CIVIL AVIATION, PORTS AND MARINE



3rd July 2020

INTRODUCTION

As the world recovers from the COVID-19 pandemic that brought tourism and travel to a standstill, Seychelles are focused on resuming operations within the 'new normal' context.

Seychelles has so far, recorded a very low number of cases and there has been no community transmission. With traveller's wellbeing and that of the local population at heart, Seychelles has put in place protocols to ensure safe travel and stay for its visitors. While visitors enjoy their stay, it is essential that they remain conscious of these safety measures to keep Seychelles safe.

The procedures and restrictions present in this advisory are applicable to visitors staying at tourism accommodation establishments as well as liveaboards that meet the safe criteria. The content of this advisory may be revised periodically based on the guidance of the Public Health Authority.

In order to avoid imported cases of the virus, the lifting of restrictions will be gradual. As of now until 1st August 2020, only arrivals by private jets, chartered flights and private yachts from low risk countries published by the Public Health Authority will be allowed in the country. Visitors disembarking will be limited to staying at only hotels, island resorts and private yachts certified safe by the Public Health Authority.

As of 1st August 2020, Seychelles will open its borders to commercial schedule flights, hence provide flexibility for visitors to travel to the islands.

Visitors are requested to adhere to all measures stated in this advisory and ensure that all requirements are met prior to arrival, failing which, may result in restriction of entry.



PRE - TRAVEL PROCEDURES



- Visitors coming from low risk countries must have a negative COVID-19 PCR certificate from an authorized laboratory dating no more than 72 hours from the date of travel. In the event that a PCR test is not available, a Rapid Antigen test will be required. Whereas for visitors coming from medium risk countries, they will require a negative PCR certificate no more than 72 hours from the date of travel. Visitors coming from high-risk countries will not be authorized to enter Seychelles. Please go to http://tourism.gov.sc/covid-19-guidelines/ for the list of approved low and medium risk countries.
- 2. All negative test result certificates including all flights and accommodation details must be sent to the Public Health Authority on the following email address: <u>visitor@health.gov.sc</u>. If visitors fail to submit the tests results, flights and accommodation details they will be subjected to a COVID-19 PCR or a Rapid Antigen test upon arrival.
- 3. Upon check in, all travelers coming to Seychelles must submit the approved test results to their respective airline companies for verification. Visitors must comply with all airline protocols upon embarkation.
- 4. Visitors must ensure that accommodation bookings are made only at licensed accommodation establishments or liveaboards that have been certified by the Public Health Authority. All booking vouchers reflecting the entire duration of their stay in Seychelles must be presented at the immigration counter for verification. If upon arrival visitors have not booked in a licensed and certified accommodation establishment, they will be directed to another establishment that has been certified.
- 5. Visitors must ensure that they have a valid travel insurance with full medical coverage for the duration of their entire stay in Seychelles.

DISEMBARKATION PROCEDURES

Airport Arrival

1. The Seychelles International Airport shall ensure that measures are in place for safe movement at the airport as follows:-

- Disembarkation should be done in an orderly manner based on inflight seating arrangements.
- Face masks should be worn before leaving the aircraft.
- A safe distance of at least one metre should be maintained between all visitors, passengers and staff at all times.
- Visitors should practice good hand and respiratory hygiene.
- When collecting luggage, visitors must ensure that a safe distance of at least one metre from other persons is maintained. The area within the conveyor belt has been demarcated to guide visitors.
- Visitors may make use of trolleys that have been disinfected and located at clearly demarcated areas.

2. All visitors will be subjected to temperature checks and health screening.

- Any visitor who disembarks with respiratory symptoms such as cough, runny nose or shortness of breath will be isolated from other travellers and be subjected to further tests.
- Additionally, visitors may be required to undertake a COVID-19 PCR or Rapid Antigen test upon disembarkation.

TRANSFERS

Airport transfers

- Transfer of visitors from the airport to the place of accommodation will be done only by authorized transport and visitors must at all times follow instructions provided by the operators.
- Visitors will not be authorised to use public buses.
- Physical distancing must be maintained at all times.
- Visitors with connecting domestic flights to other islands should remain on the airport compound.

STAY AT ACCOMMODATION ESTABLISHMENTS OR LIVEABOARDS



- Visitors may only stay in establishments or liveaboards that have been certified by the Public Health Authority. Upon arrival in Seychelles, visitors must stay in not more than two accommodations/liveaboards for the first 7 days. No visitors will be permitted to stay at private residences.
- Visitors are required to adhere to all guidelines in place for hygiene and physical distancing and should keep interaction with other visitors not in their travel group to a minimum.
- Any visitor wishing to indulge in recreational activities such as tours, excursions, sightseeing etc. are required to use licensed tourism service providers that have been certified by the Public Health Authority.

SYMPTOMATIC CASES

Emergency procedures

Visitors who develop symptoms of a possible respiratory infection (fever, cough, shortness of breath) will be referred to the health services for prompt attention. In the event that a visitor is found to be infected with COVID-19, the Public Health Authority requires that the person is isolated from the population and other visitors until recovery from the infection. Seychelles has extensive and modern health care services and visitors can expect quality care in the event of illness.

